

Village Wrench Summer Internship

<u>Mill Village Ministries</u> is a faith-based family of nonprofit enterprises that elevates our whole community through social justice, healthy food, bicycle access, youth employment, and entrepreneurial training in Greenville, SC. <u>Village Wrench</u>, one of MVM's branches, is a nonprofit bicycle shop that provides accessible sales and service, youth employment, and community education for all current and future bike riders in Greenville, SC. Our **mission** is to connect the community through bicycle repair, educational empowerment, and upward mobility; we accomplish this mission through three main programs: youth development (6-Cycle and Apprenticeship), Earn-a-Bike, and monthly Free Bike Repair. Our **vision** is a thriving Greenville empowered through an accessible bicycling community.

Job Description:

This is a full-time, 9-week summer internship, beginning June 5th and ending August 4th, working approximately 36 hours per week, including four hours of intern development on Monday from 12-4p. The specific schedule will be established upon employment, but generally will be Tuesday-Friday from 9:45a-6:15p with some Saturdays.

The Village Wrench Intern will work with the Village Wrench Shop Staff, Youth Program Team, and teen apprentices to support bike shop operations and program initiatives. The internship involves working directly with customers to sell retail and facilitate service orders, mentoring four teen apprentices through their summer jobs, and assisting with various marketing initiatives related to e-commerce, programming, and fundraising.

General Responsibilities:

Bike Shop Operations

- Contribute to a positive culture through exceptional customer service
- Learn and perform basic bike repair (fixing flats), write service work orders, lift and move bicycles, and spend majority of shift standing, walking, and bending
- Adhere to and promote standard operating procedures in the shop while maintaining a clean, organized work environment
- Assist Youth Leader and Youth Apprentices with their bike shop tasks

Marketing

- Increase community awareness of Village Wrench programming and bike sales through social media, community outreach, and in-shop displays
- Contribute to new e-commerce platform and brand initiative (@misfitbikes)
- Support event planning efforts of Village Quench, VW's flagship annual fundraiser

Requirements:

• Intrinsic interest in, curiosity for, and willingness to ask questions about bicycle repair and sustainable transportation

- Previous bike repair experience and/or career aspirations in social enterprise entrepreneurship is preferred, but not required
- People Skills: excellent verbal & written communication, social intelligence, empathetic, eager to serve others, active listener
- Work Ethic: adaptable, enthusiastic, self-starter, proactive, gritty, team player
- Customer Service Skills: Ability to support a public-facing retail environment
- Understanding of and enthusiasm for the vision of Village Wrench and Mill Village Ministries and willingness to advocate its mission
- Enjoy teaching and working with students in a dynamic, diverse environment
- Must have reliable transportation to and from Village Wrench

Ideal Candidate:

• Aged 20+ with a valid driver's license

Village Wrench serves under-resourced communities in Greenville, SC. Representation matters, and we prioritize hiring interns that reflect the diversity of our students and community. Applicants from diverse backgrounds, with bilingual proficiency, or who have experience working with culturally diverse and/or low-income populations are preferred.

Compensation:

Candidates who are not applying for this position through a university-funded program will be compensated through a stipend; pay will be discussed and assessed on an individual basis to ensure a livable wage. This internship is also eligible for academic credit. If needed, applicants residing outside of Greenville County will receive assistance securing summer housing.

Intern Development: Mondays 12-4p

All Mill Village interns have the additional privilege of participating in weekly development, including a <u>JustFaith</u> small group and book study, as well as an exploration of understanding ourselves and pertinent local social issues such as racial reconciliation, gentrification, the transportation network, and economic upward mobility.

Mill Village Ministries Diversity, Equity, and Inclusion Statement:

Mill Village Ministries (MVM) is an equal opportunity employer and is committed to diversity, equity, and inclusion for all of its employees, neighbors, volunteers, and participants. MVM is built upon the four pillars of dignity, empowerment, reconciliation, and neighboring, which highlight our dedication to building relationships, leveraging resources, and empowering all people to help communities flourish. We believe the continued success and growth of our community is critically dependant upon all people having a seat at the table without regard to race, color, age, religion, creed, national identity/origin, immigration status, physical ability, sexual orientation, gender expression, disability, marital status, veteran status, genetic predisposition or carrier status, public assistance status, or any other classification protected by federal, state, or local legislation.

> Apply Now: <u>www.millcommunity.org/internships</u> Questions? <u>intern@millcommunity.org</u>